

Topps Unveils Improved Customer Service Option

Topps announces a new option to help simplify and expedite the replacement of missing cards from boxes.

Beginning immediately, any customer failing to receive a card within the stated odds printed on its respective packaging can now contact Topps Customer Service electronically for replacements, eliminating the need to mail items in.

Customers can email Support@Topps.com and include their name and address, along with digital pictures in PDF format. The image must include the UPC symbol from the box with either an "X" or hole punched through the center, the wrapper from the pack with the missing card and a copy of the store receipt proving the purchase. Once Topps receives the email and confirms, it will expedite the process and ship the missing item(s).